



Seminar: **Quality and safety in care transitions across boundaries**

Date: Wednesday 16th January 2019

Time: 12.00pm - 1.30pm (1-hour seminar followed by lunch)

Venue: Charles Institute Seminar Room, 1st floor, UCD
Charles Institute, Belfield

Improving the quality and safety of care is difficult, particularly when patients are transitioning from and between health and social care organisations. Boundaries at the individual, team and organisational levels increase the complexity of care, thus increasing the likelihood of things going wrong. This seminar will discuss two projects within the context of boundary work:

1. Understanding patient experiences of safety in relation to a transition following discharge from hospital
2. Approaches to caring for people with unmet health and social care needs who frequently call ambulance services



Keynote Speaker **Dr Jason Scott**

Senior Lecturer in Public Health,
Northumbria University, UK

Jason Scott is a Senior Lecturer in Public Health and a Chartered Psychologist (CPsychol) whose research focuses on quality improvement and patient safety in health and social care. His primary research interests are understanding the role that patients can play in their own healthcare (which also encompasses how patients interact with, come to understand and ultimately experience care), and the disposition of care as it spans organisational and cultural boundaries, including health and social care.